



SaveFirst Team Lead - Regional Office, AmeriCorps Member Position Description

Summary: The SaveFirst Team Leads manage the implementation of the SaveFirst tax preparation initiative in regional service areas, with special focus given to training, community partner development, outreach, volunteers, and logistics. The SaveFirst Team Leads collaborate with Impact America regional staff, SaveFirst Director, and community partners to implement various aspects of the tax preparation program and ensure program targets are met. Outreach and training occur during the fall, and tax preparation is provided at community-based tax sites from mid-January through April 15.

Locations: Memphis, TN and Greenville, SC

Primary Responsibilities:

- Conducts tax training for AmeriCorps members
- Maintains positive relationships with community partners, including site partners, professors, and outreach partners to build and strengthen the program's community presence
- Oversees implementation of logistical details for tax preparation sites, especially the preparation of supplies, technology, and other materials
- Serves as one of the team's primary contacts for tax questions during tax season
- Makes regular visits to tax sites during tax season to observe and support AmeriCorps members in running successful sites
- Helps prepare AmeriCorps members to conduct volunteer recruitment visits and tax training for local college students
- Oversees the training, certification, onboarding, scheduling, and service of local college students and other volunteers
- Oversees marketing efforts, including organizing AmeriCorps members to implement marketing strategy
- Updates region-specific playbook throughout the service year
- Assists with FocusFirst on an as needed basis

Expectations

- Positive attitude and rapport with AmeriCorps members
- Collaborative spirit with the whole leadership team
- Adherence to assigned deadlines for projects
- Strong organizational skills and attention to detail
- Flexibility in a dynamic service environment
- Strong self-management skills and willingness to take initiative
- Participate as requested in leadership team meetings and other program-specific meetings

- Work from designated office space at our regional office from 8:00 am to 5:00 pm, unless attending meetings out in the community (as feasible during COVID-19) or supporting direct service during nontraditional hours

Supervisor: State Director

Time Commitment: July 2023- June 2024

Term of Service: Full-Time

Skills Required: Successful members will demonstrate the following skills: leadership, teamwork, strong written and verbal communication, advanced computer literacy, positive attitude, flexibility, ability to work independently, punctuality, honesty, integrity, cultural sensitivity, and commitment to individuals living in poverty.

Academic Qualifications: Members must have completed a college degree or have plans to complete the degree within the first six months of the term of service (this exception may be made on a case-by-case basis with prior approval).

Service Conditions and Time Requirement: This position may include an irregular schedule and seasonal shifts in workload. It sometimes requires weekends, evenings, early mornings, and off-peak hours. The position will involve conducting direct service in communities of need outside of an office setting, but will also involve sedentary physical activity requiring sitting for extended periods of time. 50% or more time is spent looking directly at a computer. Some travel is required.

Member Benefits: Living stipend and health insurance available at the start of pre-service. Childcare allowance and student loan forbearance eligibility will start with AmeriCorps enrollment.

Bi-weekly Living Stipend for Leadership Team Members

First Term: \$1,192.31 biweekly

Second Term: \$1,242.31 biweekly

Third Term: \$1,292.31 biweekly

Fourth Term: \$1,342.31 biweekly

Personal Time Off

First Term: 14 days

Second Term: 16 days

Third & Fourth Term: 18 days

PTO includes vacation, personal sickness, family sickness, medical or dental appointments exceeding two hours, religious holidays not included in regular holiday calendar, family activities, grad school application tasks (exams, interviews, school visits, etc), and any activity which prevents the member from participating in service as scheduled.

Holidays

Impact America is closed for the following holidays:

Independence Day - 1 day

Labor Day - 1 day

Indigenous People's Day - 1 day

Thanksgiving - 3 days
Winter Break- 6 days
Spring Break - 2 days
Memorial Day Break - 5 days
Juneteenth - 1 day

Additional Information:

Impact America is an AmeriCorps Program®. Benefits include the following:

- Meals when providing service outside of your home county
- Mileage reimbursement when driving your personal car for service
- All travel costs during overnight trips (hotel, rental car, meals)
- Ongoing professional development and training

Health Insurance

A health benefits policy is administered by The Corps Network/CIGNA and is available to members upon request. If the member currently has other coverage (through a spouse, parent, or individual plan), they must sign a waiver of health insurance coverage which indicates that they have been made aware of the availability of health benefits and have chosen not to enroll.

Childcare Allowance

The allowance will be provided directly to a childcare provider determined by AmeriCorps if the member qualifies for the allowance. The child care allowance will distribute this allowance evenly over the term of service on a bi-weekly basis.

Education Award

Upon successful completion of the member's term of service, the member will receive an education award from the National Service Trust. For successful completion of a full-time 1,700 hour term, the member will receive an education award in the amount of \$6,895. The member understands that their failure to disclose to the Program any history of having been released for cause from another AmeriCorps Program will render them ineligible to receive the education award. **The member is entitled to two (2) full-time education awards in the course of their life, even if they serve for more than two terms of service.**

Student Loan Forbearance

If the member has received forbearance on a qualified student loan during the term of service, the National Service Trust will repay a portion or all of the interest that accrued on the loan during the term of service. Note: The term of service may differ from your time commitment to the program.

Eligibility Requirements:

- Documentation of status as a U.S. Citizen, U.S. National, or lawful permanent resident alien (AmeriCorps eligibility requirement)
- Completion of a college degree (exceptions may be made on a case-by-case basis with prior approval)

- Submit to criminal background check, including an FBI check, NSOPW check, a statewide check in the applicant's state of residence at the time of application, a statewide check in applicant's state of service (if different than state of residence)

- At least 18 years of age

Impact America welcomes applications from individuals with disabilities. We have sought to identify the essential functions and physical requirements of all service positions and will make reasonable accommodations through scheduling, task reassignment, and other methods to accommodate applicants and AmeriCorps members. Please contact us should you need accommodations in order to apply.

About Impact America

Impact America engages recent graduates and college students to address community needs, empowering a generation through collaborative efforts to promote change in the communities we serve.